

myHERD & SenseHub® Dairy Integration – Q&As

What is the myHERD and SenseHub Dairy integration?

The integration connects CRV myHERD with SenseHub Dairy cow monitoring technology, allowing key animal and reproduction data to flow automatically between the two systems.

The goal is simple: less double entry, better data consistency, and more value from the data farmers already capture.

There are two planned phases to the development as follows:

- **Phase 1:** Cow information integration from CRV myHERD to show in SenseHub Dairy cow card
Timing: Live now.
- **Phase 2:** Heat & Health reporting from SenseHub Dairy available to view in CRV myHERD
Timing: To be confirmed

If I am a SenseHub Dairy customer what software do I need?

SenseHub Dairy customers need to be running the latest SenseHub Dairy software (8.0 or higher). Customers still operating DataFlow II are not able to utilise the integration with CRV myHERD. Please speak to your SenseHub Dairy Sales Specialist, Trainer or call the Service Desk on 0800 255 353 to discuss what is involved in upgrading to SenseHub Dairy.

Additionally, please be aware that farmers who have a third-party gate or gates other than Intelligate®, will not yet be able to have both a third-party gate and this integration running at the same time. For this reason, we would advise customers against activating the integration until this functionality is bridged in a future SenseHub Dairy release.

Do I need to do anything to get this set up?

Call 0800 myHERD (0800 694 373) or email myherd@crv4all.co.nz. We'll guide you through setting up the integration and run the checks needed to make sure everything's working as it should.

Is there a cost for this integration?

CRV will charge an additional 5c per animal per month on top of your normal myHERD fees.

What data flows from myHERD into SenseHub Dairy?

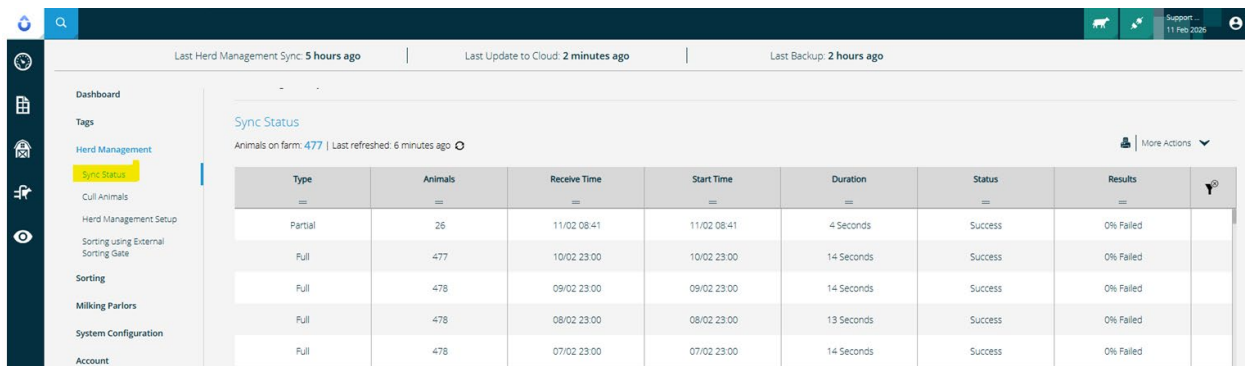
The following information is sent from myHERD to SenseHub Dairy, meaning it does not need to be re-entered avoiding double data entry:

- Animal details: Date of Birth, Birth ID (BID), Visual ID (VID), Electronic (EID)
- Reproduction & lifecycle events: calving date, lifetime lactation number, abortion date, mating date, breeding number (matings for the season), mating sire, effective insemination date, pregnancy test date & result, dry-off date
- Animal status: Sold/culled, deaths, purchased animals, yearlings

How often does data update?

- Data is synchronized nightly for all standard data
- Matings, VID & EID tagging, and calvings update within approximately 2 hours of being entered in myHERD

This ensures SenseHub Dairy insights and alerts are working off up-to-date herd data. We suggest checking your SenseHub Dairy herd management sync status to confirm successful daily syncs or data validation issues



Type	Animals	Receive Time	Start Time	Duration	Status	Results
Partial	26	11/02 08:41	11/02 08:41	4 Seconds	Success	0% Failed
Full	477	10/02 23:00	10/02 23:00	14 Seconds	Success	0% Failed
Full	478	09/02 23:00	09/02 23:00	14 Seconds	Success	0% Failed
Full	478	08/02 23:00	08/02 23:00	13 Seconds	Success	0% Failed
Full	478	07/02 23:00	07/02 23:00	14 Seconds	Success	0% Failed

Which animals are included in the integration?

Data for all female animals that are yearlings and older are able to be sent to SenseHub Dairy.

What happens if a yearling doesn't have a VID yet?

SenseHub Dairy requires a VID for every animal. If a yearling does not yet have one:

- A temporary VID is created using the Birth ID
- Example: Birth ID = TEST-24-3 → Temporary VID in SenseHub Dairy = 20243
- Once officially tagged, the correct VID replaces the temporary one automatically

How do AB matings flow through the system?

Whether you use a CRV technician or DIY, once the mating is in myHERD it will flow through to SenseHub Dairy.

This ensures mating data is consistent across all systems without manual re-entry.

What if a farmer edits or corrects an event in myHERD?

Corrections made in myHERD do not always flow through to SenseHub Dairy. Farmers may need to manually fix the record in SenseHub Dairy.

- A mating entered on the wrong animal may still appear on the incorrect animal in SenseHub Dairy
- An incorrectly culled animal will need to be made 'current' again in SenseHub Dairy

Tip: If something looks wrong in SenseHub Dairy, check both systems and correct it in SenseHub Dairy if needed. If you do need to correct an event, SenseHub Dairy herd management will need to be turned off to allow you to make the change and then turned back on afterwards.

Where do Heat and Health alerts come from*?

- All Heat and Health alerts come from SenseHub Dairy
- As a result of the integration, alerts will now be displayed in the myHERD calendar as well as within your SenseHubDairy software as it has previously.
- Farmers do not receive Heat or Health alerts directly from myHERD

Be aware: that Heat and Health alerts are a 2nd stage of the development of the integration, with timing to be confirmed.

How are Heat alerts recorded in myHERD*?

Heat alerts from SenseHub Dairy are automatically recorded as a pre-mating heat in myHERD, helping build a complete reproductive history without extra effort.

Be aware: Heat and Health alerts are a 2nd stage of the development of the integration, with timing to be confirmed.

Should I enter core data into myHERD or SenseHub® Dairy?

Once integrated, treat myHERD as the source of truth for core animal data. Edits made in SenseHub® Dairy will be overwritten by the integration.

It is critical that lifecycle events are entered for eligibility of both health & distress monitoring and

heat detection reporting. Failure to do so may result in animals not being selected for mating and/or no notifications for health issues.

The following events still need to be managed through SenseHub Dairy

- Group creation
- Assigning animals to groups
- Adding/ Removing Collars
- Do not breed (DNB)

Who does a farmer contact if something doesn't look right?

- myHERD data or support questions: 0800 694 373
- SenseHub Dairy system issues: 0800 255 353

Information provided about SenseHub Dairy is not intended to diagnose, treat, cure, or prevent any disease in animals. For the diagnosis, treatment, cure, or prevention of disease in animals, you should consult your veterinarian. The accuracy of the data collected and presented through this product is not intended to match that of medical devices or scientific measurement devices.

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